

HIDDEN SYSTEM SECURITY

Flexible IT Maintenance Services for Bahrain Businesses

Professional IT Support — Pay Per Device

Why pay for a large maintenance package when you only need support for specific devices?

Our flexible maintenance plans allow businesses to pay per PC or per Server, making IT support more affordable, scalable, and cost-effective. Whether you have a single workstation, multiple office PCs, or critical business servers, you can choose exactly the level of support your business requires.

Managed by Hidden System Security, Bahrain's trusted IT experts since 1994.

Why Choose Per-Device Maintenance?

- ✓ No fixed package required
 - ✓ Pay only for the devices you want covered
 - ✓ Scale services as your business grows
 - ✓ Professional local support
 - ✓ Faster issue resolution
 - ✓ Preventive maintenance and monitoring
 - ✓ Remote and on-site assistance
 - ✓ Arabic & English support
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Devices We Support

PCs & Workstations

- Desktop computers
- Laptops
- Business workstations
- Windows operating systems

Servers

- File servers
- Application servers
- Virtualization hosts
- Backup servers
- Business-critical infrastructure

Additional IT Equipment

- Printers
 - Network devices
 - Business applications
 - Peripheral devices
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Maintenance Plans

BASIC PLAN

BHD 15 Per PC / Month

Ideal for businesses that require essential maintenance and technical support.

Included Services

- ✓ Monthly System Health Check
- ✓ Virus & Malware Scan
- ✓ Windows Updates
- ✓ Basic Troubleshooting
- ✓ Remote Support

Response Time

48 Hours

Benefits

- Improved PC performance
- Better system security
- Reduced technical issues
- Professional assistance when needed

STANDARD PLAN

BHD 30 Per PC / Month

BHD 60 Per Server / Month

Designed for businesses requiring proactive maintenance and priority support.

Everything in Basic, Plus:

- ✓ Performance Optimization
- ✓ Local Data Backup
- ✓ Priority Support
- ✓ Monthly Maintenance Visit

Response Time

24 Hours

Benefits

- Enhanced performance
- Data protection
- Faster issue resolution
- Regular preventive maintenance

Recommended Plan

The perfect balance between cost and business protection.

PREMIUM PLAN

BHD 50 Per PC / Month

BHD 100 Per Server / Month

Enterprise-grade support for organizations where downtime is unacceptable.

Everything in Standard, Plus:

- ✓ Automatic Backup (Cloud & Local)

✓ 24/7 Priority Support

✓ Hardware Replacement Support

✓ Quarterly Health Reports

Response Time

4 Hours

Benefits

- Maximum uptime
 - Comprehensive backup protection
 - Rapid emergency response
 - Detailed system reporting
 - Business continuity assurance
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What's Included in Our Maintenance Service?

Preventive Maintenance

Regular checks and maintenance help identify issues before they affect your business.

Performance Optimization

Keep PCs and servers operating efficiently and reliably.

Security Protection

Protect systems against malware, viruses, and common security threats.

Backup & Recovery

Ensure important business data remains protected and recoverable.

Priority Technical Support

Fast access to experienced IT engineers when you need assistance.

Hardware Assistance

Support for diagnosing hardware failures and coordinating replacement when required.

Why Businesses Trust Hidden System Security

Established Since 1994

More than three decades of experience delivering reliable IT solutions in Bahrain.

Local Support Team

Experienced engineers providing responsive support throughout Bahrain.

Business-Focused Approach

Our goal is simple: keep your systems operational, secure, and productive.

Flexible & Scalable

Add or remove devices at any time and only pay for what you need.

Get Started Today

Choose the maintenance level that matches your business requirements and let our experts keep your systems running smoothly.

Contact Hidden System Security

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Hidden System Security

Reliable Maintenance • Expert Support • Business Continuity

Trusted IT Experts Serving Bahrain Since 1994.