

HIDDEN SYSTEM SECURITY

IT MAINTENANCE SERVICES

Professional Monthly IT Support & Maintenance for Bahrain Businesses

Keep your computers, network, and business systems running at peak performance with proactive maintenance from Hidden Cloud.

Our experienced IT team helps businesses prevent downtime, improve performance, resolve technical issues quickly, and ensure business continuity through regular monitoring and support.

Whether you operate a small office, a growing company, or a large enterprise, we have a maintenance plan designed to fit your business needs.

Why Choose Hidden System Security?

- ✓ Proactive IT maintenance
 - ✓ Prevent system failures before they happen
 - ✓ Improve computer performance
 - ✓ Reduce downtime and employee disruptions
 - ✓ Professional local support in Bahrain
 - ✓ Fast response times
 - ✓ Experienced IT engineers
 - ✓ Arabic & English support
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What We Maintain

Workstations & PCs

- Windows optimization
- Performance tuning
- Software troubleshooting

- Security checks
- Operating system support

Microsoft Office Applications

- Outlook support
- Word, Excel & PowerPoint troubleshooting
- Office installation and configuration
- License assistance

Networks & Infrastructure

- Network performance checks
- Internet connectivity troubleshooting
- Switches and routers
- LAN and Wi-Fi optimization

Printers & Peripherals

- Printer configuration
- Scanner support
- Peripheral troubleshooting
- Device connectivity issues

Business IT Systems

- User support
- Hardware diagnostics
- System health monitoring
- Preventive maintenance

Maintenance Plans

BASIC PLAN

BHD 50 / Month

Ideal For: Small Businesses (1–5 PCs)

Reliable monthly maintenance for businesses that need professional IT support at an affordable price.

Included Services

- ✓ 2 On-Site Visits Per Month
- ✓ System Optimization & Cleanup

- ✓ Windows Support
- ✓ Microsoft Office Support
- ✓ Email Support
- ✓ Phone Support

Benefits

- Improved system performance
 - Reduced technical issues
 - Professional assistance when needed
 - Preventive maintenance approach
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STANDARD PLAN

BHD 80 / Month

Ideal For: Medium Businesses (10–15 PCs)

Enhanced support for growing organizations that depend on stable IT operations.

Everything in Basic, Plus:

- ✓ Networking Checks
- ✓ Network Troubleshooting
- ✓ Printer Support
- ✓ Peripheral Device Support
- ✓ Priority Response Time

Benefits

- Faster issue resolution
- Improved network reliability
- Better device management
- Reduced business interruptions

Recommended Plan

Most popular choice for businesses that require proactive IT management and faster support.

PREMIUM PLAN

BHD 120 / Month

Ideal For: Enterprise Environments (20–30 PCs)

Comprehensive IT maintenance and support for organizations where downtime is not an option.

Everything in Standard, Plus:

- ✓ PC Reinstallation & Recovery
- ✓ Full IT Infrastructure Monitoring
- ✓ 24/7 Emergency Call Support

Benefits

- Maximum uptime
- Continuous infrastructure oversight
- Rapid emergency response
- Enterprise-level support coverage

Why Businesses Choose Our Maintenance Services

Prevent System Failures

Regular maintenance identifies issues before they become costly problems.

Improve Performance

Keep computers, applications, and networks operating efficiently.

Reduce Downtime

Minimize disruptions and maintain employee productivity.

Extend Equipment Life

Proper maintenance helps maximize the lifespan of your IT assets.

Expert Support

Access experienced engineers whenever assistance is needed.

Business Continuity

Ensure your systems remain available and operational.

Service Coverage

Our maintenance services support:

- Desktop PCs
 - Laptops
 - Printers & Scanners
 - Network Switches
 - Routers & Firewalls
 - Wireless Networks
 - Microsoft Windows
 - Microsoft Office
 - Business Applications
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Get Started Today

Protect your business from downtime and unexpected IT issues with a professional maintenance plan from Hidden Cloud.

Contact Us

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Hidden System Security

Professional IT Support • Reliable Maintenance • Business Continuity

Serving businesses across Bahrain with trusted IT solutions and responsive support.